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PATENT  
8038-1020

IN THE U.S. PATENT AND TRADEMARK OFFICE

In re application of

Hideaki KITAGUCHI

Conf. 1664

Application No. 10/006,359

Group 2662

Filed December 10, 2001

Examiner Hassan Kizou

TELECOMMUNICATION SYSTEM

INFORMATION DISCLOSURE STATEMENT

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

May 11, 2005

Sir:

In compliance with Rules 1.97 and 1.98, and in fulfillment of the duty of disclosure under Rule 1.56, the accompanying documents, copies of which are attached to this statement, are made of record on the enclosed Form PTO-1449.

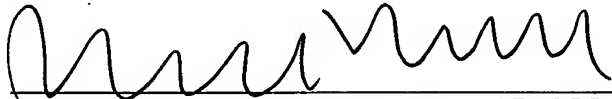
A concise explanation of the relevance of these items is that these references were cited by the Japanese Patent Office in an Official Action. A copy of the Japanese Official Action in which they were cited is attached hereto, with what is believed to be the pertinent portion enclosed in a wavy line. An English translation of the enclosed portion is also attached hereto.

JP 11-508430, JP 2000-134336 and JP 2000-253180 have been cited in the Information Disclosure Statement of March 24, 2004.

Under the provisions of 37 CFR 1.97(e), the undersigned hereby certifies that each item of information contained in this Information Disclosure Statement was first cited in any communication from a foreign Patent Office in a counterpart foreign application not more than three months prior to the filing of this Statement.

Respectfully submitted,

YOUNG & THOMPSON

A handwritten signature in black ink, appearing to read 'Robert J. Patch', is written over a horizontal line.

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KITAGUCHI

U.S. Patent Application No. 10/006,359

Our Ref.: 8038-1020

Claims: 1-5

Citations: 1-5

Remarks:

In Citation 1, reference is made to a device which makes a call from the customer support center to a client's telephone when the client clicks on a button displayed in a browser. (particular reference is made to Figure 5 in the Drawings).

In Citation 2, reference is made to technology (reference Figure 4 in the Drawings) which provides notification of information on the communication side prior to the conclusion of a telephone call.

In addition, as the state of the communication side, technology which provides a display during a call is commonly applied (reference, for example, Citations 3 and 4). In addition, technology which combines a computer and a telephone device in a single unit is also common technology (for example, reference is made to Citation 5).

Also, appropriately combining the technology of Citation 2 and commonly applied technology with Citation 1 could be easily conceived by one skilled in the Art.

#### Reference Citation List

1. Japanese Laid Open Patent Publication H11-508430
2. Japanese Laid Open Patent Publication 2000-134336
3. Japanese Laid Open Patent Publication H11-300366
4. Japanese Laid Open Patent Publication H10-117238
5. Japanese Laid Open Patent Publication 2000-253180